

CONTRAT DE RESERVATION

A réception du présent contrat et de votre acompte, nous vous ferons parvenir une confirmation de réservation par mail ou par courrier.

Nom et prénom :

Adresse :

Cp/ville :

Tél Portable :

Email :

Accompagnants

Nom-prénom-date de naissance :

Nom-prénom-date de naissance :

Nom-prénom-date de naissance :

Nom-prénom-date de naissance :

Nom-prénom-date de naissance :

Animal

Type

Dates de votre séjour

Jour d'Arrivée le

Jour de Départ le

HEBERGEMENT LOCATIF

Type d'hébergement souhaité :
(ex : O'hara 2 chambres 28 m²)

Option ménage 50 € : oui – non

Kit Bébé 15 € par séjour (chaise haute + lit) : oui - non

**Location disponible à 15h00 le jour de votre
arrivée, libérée à 10h00 le jour de votre
départ**

EMPLACEMENT CAMPING (6 pers max)

Tente ou caravane (Dim :)

Camping-car (Dim :)

Electricité : oui-non

Frigo : oui – non

**Emplacement disponible à 14h00 le jour de
votre
Arrivée et libéré avant 12h00 le jour de
départ**

Acompte hébergement locatif

Acompte locatif (30 % du montant total du séjour)

Frais de dossier : 30.00 € (uniquement du 01 juillet au 25 août)

.....€

.....€

Total€

Caution : 150 euros demandée le jour d'arrivée
cf. tarifs et modalités sur la brochure et le site internet
Le solde est à régler le jour de votre arrivée

Acompte emplacement camping

Acompte camping 50.00 €

Frais de dossier : 10.00 € (uniquement du 1 juillet au 25 août)

.....€

Total€

cf. tarifs et modalités sur la brochure et le site internet
Le solde est à régler le jour de votre arrivée

Possibilité de souscrire à une Assurance annulation : à demander lors de la réservation

Avez-vous une demande particulière ?

REGLEMENT :

PAR VIREMENT : Titulaire du compte SARL Camping le Pontet

Crédit Agricole du Gard

RIB : 13906 00100 85038226202 36

IBAN : FR76 1390 6001 0085 0382 2620 236 —BIC : AGRIFRPP839 (pour les virements étrangers)

(Merci d'indiquer votre nom et vos dates de réservation lors de

Votre virement)

PAR CHEQUE N° (libellé à l'ordre de SARL Camping le pontet)

PAR CARTE BANCAIRE N° ----- expire - - / - -

3 derniers chiffres apparaissant sur le panneau signature au verso de votre carte - - -

Je reconnais avoir pris connaissance des conditions de location, des prix et les accepte.

Date : Signature :

GENERAL CONDITIONS OF SALE CAMPING LE PONTET

Between: The company Camping trigger guard , SARL CAMPING THE JUMPER capital of 22 867.35 €, registered with the Trade Register of Aubenas of Companies under number 481 409 407 000 14, whose registered office is at: camping the bridge 07700 saint martin d'Ardèche - France, represented by Mr and Mrs BAYLE as manager duly empowered s for these purposes.

Hereinafter "the Company" or "the Campsite". On the one hand, AND The natural or legal person purchasing the company's products or services. Hereinafter "the Buyer" or "the Customer". On the other hand,

It was stated and agreed as follows:

Article 1 - Definitions

Website of the campsite (hereinafter "the Site"): The website of the campsite accessible at the following address: <https://www.campinglepontet.com>.

Booking platform (hereinafter "the Booking Platform": The online booking platform operated by the campsite and accessible at the following address: <https://bookingpremium.secureholiday.net/fr/3690/>

Article 2 - Scope of the general conditions of sale

These general conditions of sale automatically govern all sales of stays and rentals made by the campsite or through its online reservation platform. They are an integral part of any contract concluded between the company and the client.

The customer acknowledges having read these general conditions of sale prior to any reservation of a stay, for himself and for any person participating in the stay. The customer acknowledges that the fact of booking a stay implies full and unreserved acceptance of these general conditions of sale.

In accordance with the law in force, these general conditions are made available to the customer for information purposes and prior to the conclusion of any contract for the sale of stays. The general conditions of sale are available for download on the campsite website and on the reservation platform.

Article 3 - Services

3.1. Bare pitches Bare

pitches are available for rental and allow the temporary installation of tents, caravans or camper vans. The stay is calculated from a basic package including one (1) bare pitch of 100 m2 according to the formula chosen for tent, caravan, or motorhome, access for 1 to 6 people maximum (adults and children), access to one (1) vehicle, access to reception facilities, toilet blocks, free services and activities available on the campsite.

Additional costs such as: electricity, additional person, additional vehicle, equipment, paid services, etc., as well as the tourist tax valid for any person over 18 years of age staying at the

campsite, are not included in the package and will be added to the latter. Bare pitches are available for rental per night. **Bare pitches are made available to the customer from 14 a.m. on the day of arrival, and must be vacated by 12 noon on the day of departure at the latest. For any departure after 12:00**, an additional night will be due. An extension of the rental can be made at the campsite reception depending on availability. The wishes of allocation of a specific location can only be satisfied depending on the availability and possibilities of reception on the arrival of the customer. No reservation will be made for a specific pitch number. Reservations are made on a strictly personal basis, no reservation may be sublet or transferred to a third party without prior authorization from the campsite. Minors unaccompanied by their parents or legal guardians are not accepted.

3.2. Rental

accommodation Rental accommodation concerns mobile home rentals. The prices include people according to the maximum capacity of the accommodation indicated on the site or the booking platform, water, electricity, the equipment mentioned on the site or on the booking platform, access to a (1) vehicle, access to reception facilities, toilet blocks, free services and activities available on the campsite. Additional costs such as: additional vehicle, equipment, paid services, etc., as well as the tourist tax valid for any person over the age of 18 staying at the campsite, are not included in the price and will be added to the latter. Any person (adult or child) additional to the maximum capacity of the accommodation concerned will not be accepted.

3.2.1. Rental and availability

Rental accommodation is available for rental for a minimum of nights depending on the period. **Rental accommodation is made available to the customer from 15 a.m. on the day of arrival, and must be vacated by 10 a.m. on the day of departure at the latest.** For any departure after 10:00 a.m., an additional night will be due. An extension of the rental can be made at the campsite reception depending on availability. Regarding rental accommodation, the wishes of allocation of specific accommodation can only be satisfied depending on availability and possibilities of reception upon arrival of the customer. No reservation will be made for specific rental accommodation. Reservations are made on a strictly personal basis, no reservation may be sublet or transferred to a third party without prior authorization from the campsite. Minors unaccompanied by their parents or legal guardians are not accepted. All rental accommodation is non-smoking.

3.2.2. Return, departure inventory

At the end of the rental, the accommodation must be returned to its original condition by the customer upon departure, and returned as it was delivered to him on the day of his arrival (interior and exterior cleaning, rubbish, dust, clean crockery and cutlery, refrigerator, cooking elements and cleaning equipment, clean toilets, etc.). However, the customer can entrust the campsite with cleaning the accommodation for a cleaning fee charged in addition (50 euros)

3.2.3. Abnormal uses of rental accommodation

Any deemed abnormal use of water, electricity or gas will be invoiced in addition. Likewise, any deemed abnormal or contrary use of the furniture and equipment will give rise to additional invoicing due for the deterioration, degradation, breakage or disappearance caused.

Article 4 - Price

The prices presented on the site and on the booking platform are indicated in euros all taxes included (VAT at the current rate). Any change or modification of this rate, as well as any

change in taxes applicable to the stay, on the invoice date, may be reflected in the price of the products or services that are offered.

The campsite reserves the right to modify its prices at any time and without notice. The telecommunication costs necessary for access to the site and to the reservation platform are the responsibility of the customer.

Prices exclude:

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Meals and drinks for participants in the stay - Supplements rented on site (meals, sheets, linens, baby equipment, services, etc.)

- Cancellation / interruption insurance
- Costs of file
- Tourist taxes

Article 5 - Reservations

The customer has the possibility of reserving his stay by e-mail, by the online reservation platform or at the reception of the campsite.

The reservation becomes effective only:

- With the agreement of the campsite
- After receipt of a deposit in the event of a reservation on the reservation platform
- After signing the reservation contract and receipt of a deposit in the event of a reservation by e-mail or at the campsite reception

In addition, the campsite reserves the right to accept or refuse a reservation depending on availability; to refuse access to customers arriving with a number of participants greater than the capacity of the accommodation concerned, and / or if the names do not correspond to the contact details indicated during the reservation; to refuse the granting of a reduction in the event of the absence of the client or of any person participating in the stay, for one or more nights, of late arrival or early departure.

5.1. Terms of payment

Any reservation made by the customer must be made in writing and accompanied:

For pitches :

- In the off-season : validation of the reservation platform or campsite if by mail and a deposit of fifty (50) euros
- In high season: validation from the booking platform or the campsite of a deposit of fifty (50) euros and ten (10) euros for administrative fees

For rental accommodation :

- In the off-season : validation of the booking platform or the campsite if by mail and a deposit of 30% of the amount of the stay

- In high season: validation from the booking platform or the campsite of a deposit of 30% of the amount of the stay and 30 euros for administration fees

- The contribution for cancellation / interruption of stay insurance if this is taken out

This reservation has no contractual value until the customer has received a written reservation confirmation or by e-mail from the campsite .

The balance of the stay is to be paid:

- At the latest on the day of arrival for bare pitches and for rental accommodation

In the event that the balance is not paid by the customer within the time limits indicated, the reservation will be considered canceled and the cancellation conditions described below would apply.

5.1.1. Payment methods accepted

For the payment of the deposit and the balance, the campsite accepts the following payment methods:

- Bank check
- Transfer
- Bank card
- Cash

5.1.2. Last minute

reservation Any reservation made within a period of less than fifteen (15) days before the date of arrival must be paid in full and by credit card only.

5.1.3. Late arrival, early departure

In the event of late arrival or early departure in relation to the dates mentioned on the reservation contract, the entire stay as well as all the supplements ordered will remain due. The customer will not be able in any case to claim any refund for the part of the stay not carried out.

5.1.4. No-show on the campsite

In the event of the client's no-show on the campsite within 24 hours of the start of the stay, in relation to the dates mentioned on the reservation contract and the time of availability of the location or rental accommodation, and without proof and / or new information of the presumed arrival of the customer by telephone or e-mail, the campsite will automatically have the location or rental accommodation concerned. The costs in application of the cancellation conditions described below will be retained.

5.1.5. Modifications of the stay

Modifications concerning a reservation (dates, type of accommodation, additional services, number of participants, etc.) may be made subject to availability and possibilities, and as long as the capacity of the pitch or of the accommodation rented on allow. No reservation can be postponed to the following year compared to the agreed arrival date of the stay.

Otherwise, the campsite would be obliged to terminate the reservation contract and to apply fees according to the cancellation conditions described below.

Article 6 - Cancellations

6.1. Cancellation by the customer

Any cancellation must be notified to the campsite by registered letter with acknowledgment of receipt, which cancellation will only take effect from the date of receipt of the letter.

The administrative fees paid during any reservation remain independent of any deposit and are never refunded.

In the event of cancellation of a pitch:

- More than 90 days before the date of arrival: the deposit is returned to the customer on proof
- Less than 90 days before the date of arrival: the deposit remains with the campsite

In the event of cancellation of rental accommodation in the absence of any subscription to cancellation / interruption of stay insurance:

- More than 90 days before the date of arrival: the deposit remains with the campsite
- Less than 90 days before the date of arrival: the balance of the stay is due to the campsite
- Less than 30 days before the date of arrival: the entire stay is acquired at the campsite

6.2. Cancellation due to the campsite

In the event that the campsite would have to cancel its rental pitches and / or rental accommodation services, and except in cases of force majeure, any customer who has received his confirmation of stay will be notified by letter registered with acknowledgment of receipt, then reimbursed in full up to the amount paid. This cancellation may not, however, give rise to any compensation or payment of damages from the campsite.

6.3. Cancellation / interruption insurance

As a precautionary measure and to obtain any compensation in the event of cancellation or interruption of the stay, the campsite invites the customer to take out cancellation / interruption insurance during the reservation. The customer can also take out cancellation / interruption insurance with the insurance company of its choice after validation and confirmation of the reservation.

Article 7 - Security deposit, inventory

For rental accommodation, a security deposit of 150 € is required upon entering the premises in order to compensate for any deterioration, degradation, breakage, disappearance or any other deemed abnormal use of water, electricity, gas, furniture or equipment.

An inventory is established for each rental. This inventory constitutes the only reference in the event of a dispute concerning the inventory of fixtures. In the event of unsatisfactory cleaning of the premises, the customer is required to report it to reception so that the campsite itself cleans the rented accommodation. The customer may not in any case claim any compensation or claim to return the dirty accommodation on the day of departure.

The security deposit is returned at the end of the stay, or at the latest eight (8) days after the client's departure, after deduction of the allowances withheld, on a supporting invoice, for any problems noted by the exit inventory. In case of questionable cleanliness of accommodation, a lump sum of 30 € will be deducted from the deposit under refurbishment of the premises.

The withholding of the security deposit does not exclude additional compensation in the event that the costs exceed the amount thereof. Expertise costs, if any, and / or repair or replacement costs will be the sole responsibility of the customer.

Article 8 - Withdrawal period

In accordance with article L.221-5 of the Consumer Code, the campsite informs the customer that the sale of accommodation services provided on a specific date, or according to a specific periodicity, is not subject to the provisions relating to the 14-day withdrawal period.

Article 9 - Visitors

Any visitor is placed under the responsibility of the client of the campsite who receives him. Each visitor must be declared at the campsite reception before his arrival and must pay the applicable fee. This fee only gives visitors the right of access to the campsite and does not allow access to the services and / or facilities of the campsite. The arrival of one or more visitors must not create an overrun of the maximum capacity of the pitch or of the rental accommodation.

Article 10 - Animals

Pets are accepted on the campsite.

However, only one (1) domestic animal weighing less than fifteen (15) kg will be authorized per rental. In addition, only animals classified as "non-dangerous", necessarily tattooed (or microchip), and up-to-date vaccination records will be accepted to stay in the campsite.

Animals must be kept on a leash inside the campsite and accompanied outside the campsite for their needs. They must in no case disturb the neighborhood by their cries, droppings or dirt, nor remain alone in the accommodation and / or vehicles.

Article 11 - Liability and insurance

It is up to the customer to be insured, the customer must be covered by civil liability insurance to cover any damage. The customer remains responsible for the surveillance of his personal items, the campsite declines all responsibility in the event of an incident involving the civil liability of the customer, in the event of theft, fire, or any other disaster caused by himself or any participating person. to stay.

11.1. Aquatic area, play areas

Children are placed under the supervision and responsibility of their parents within the campsite, and more particularly in the aquatic areas and play areas where the risk of injury is highest. Safety instructions are posted at the entrance to the aquatic areas and must be scrupulously observed. The campsite declines all responsibility in the event of an accident.

Article 12 - Internal regulations of the campsite

All customers must comply with the provisions of the internal regulations. Each main client is responsible for disturbances and nuisances caused by people or animals who stay with him or visit him. Any breach of the internal regulations by a client or any person participating in the stay would oblige the campsite to take the necessary measures and sanctions to ensure the well-being and respect of all campsite customers, including excluding the client. or any person participating in the stay without this giving rise to any compensation or payment of damages from the campsite.

Article 13 - Description of services

The general information indicated on the site, on the booking platform or any other communication medium, whether printed or not (places, premises, equipment, activities, services, etc.) are given by the campsite for information only and cannot be considered as contractual insofar as they can be modified at any time. The campsite guarantees the authenticity of the information and that it is neither misleading nor false. The photos are only intended for illustration and are not contractual.

Article 14 - Complaints

All complaints relating to the conditions of the stay must be made on site to the reception of the campsite in order to allow it to find an immediate solution to the disorders encountered. Any complaint possibly following a stay must be formulated in writing and sent by registered mail with acknowledgment of receipt within seven (7) days of the date of departure. The customer can contact the campsite by post at the following address: Camping le Pontet - 07700 Saint martin d'Ardèche - France. Any complaint occurring after the seven (7) day period will be automatically rejected.

Article 15 - Mediation of consumer disputes

In accordance with the provisions of the Consumer Code concerning "the mediation process for consumer disputes", the customer has the right to use the mediation service offered by the campsite free of charge. The "consumer law" mediator thus proposed is CM2C . This mediation system can be reached by:

Contact details of the Consumer Mediation Center of Justice Conciliators (CM2C)

Represented by its president Mr. Alain Yung- Hing :

Consumer Mediation Center of Justice Conciliators

Address: 14 rue saint Jean - 75017 Paris

Tel: 06 09 20 48 86 .

[Website: cm2c.net](http://cm2c.net)

Article 16 - Force majeure

The execution of the obligations of the campsite at the end of the present is suspended in the event of the occurrence of a fortuitous event or of force majeure which would prevent its execution.

Article 17 - Nullity

If one or more of the stipulations of the general conditions of sale are held to be invalid or declared as such in application of a law, a regulation or following a final decision of a competent court, the other stipulations will retain all their strength and reach.

Article 18 - Image rights

The customer expressly authorizes the campsite, and without any compensation, to use and distribute on any type of media likely to be used, whether digital or printed, the photos and / or videos that could be taken during the stay for the advertising and communication needs of the campsite. Any customer wishing to refuse the possibility of being photographed or filmed during their stay must notify the campsite in advance and in writing.

Article 19 - Protection of personal data

In accordance with the regulations in force on the protection of personal data (General Data Protection Regulation No. 2016/679 of April 27, 2016, and Law No. 78-17 of January 6, 1978 relating to IT, files and freedoms modified), the customer has the right to query, access, modify, oppose and rectify personal data concerning him. By adhering to these general conditions of sale, the customer consents to the campsite collecting and using this data for the completion of the reservation contract.

The information that the customer communicates on the occasion of his reservation will not be transmitted to any third party. This information will be considered by the campsite as confidential. They are used only by the internal services of the campsite for the processing of the reservation, and to reinforce and personalize the communication and the offer of services reserved for the customers of the campsite.

In accordance with article L223-1 of the Consumer Code, the customer who does not wish to be the subject of commercial prospecting by telephone can register free of charge on a list of opposition to canvassing by telephone with the designated body. under the conditions provided for in article L.223-4 of the Consumer Code, namely the company Opposotel or on the dedicated website: <http://www.bloctel.gouv.fr/> The campsite, mindful of the rights of individuals, and in a desire for total transparency, has set up a confidentiality policy setting out the way in which the personal data of campsite customers are collected and processed, the purposes pursued by this processing, as well as the means of action put in place. available to individuals so that they can best exercise their rights.

Article 20 - Applicable law and jurisdiction

These general conditions of sale are governed by French law. Any dispute that would arise concerning the interpretation and / or execution of these general conditions of sale, would be subject to the jurisdiction of the French courts of the head office of the campsite.